

# BEST AVAILABLE COPY

## ABSTRACT OF THE DISCLOSURE

An analysis and evaluation apparatus conducts a survey by questionnaire of the members of organizations, and extracts from the responses to the questionnaire common words (attributes) for each organization or for each member. 5 The analysis and evaluation apparatus compares the attribute to be evaluated with a common word and concept for an organization or a member, and analyzes the range and the level that the attribute to be evaluated provides for the influence for the organization. In this manner, 10 the evaluation of the organization or the member is performed. Further, the analysis and evaluation apparatus performs a statistical analysis and a time-series analysis for the evaluation results, and 15 stores or outputs the evaluation results and the analysis results.